

# ELI HOLDEN

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## PROFESSIONAL SUMMARY

Seeking to build a career and work my way through the ranks understanding and mastery each different job and task along the way. Offering to work as hard as I can and help in all the ways I can for the betterment of the team. Enthusiastic and prideful candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

## SKILLS

- Problem-Solving
- Customer assistance
- Resourcefulness
- Needs assessment
- Quality assurance
- Work Ethic
- Attention to detail
- Adaptability

## WORK HISTORY

### Busser and Food Runner

**Steamworks Brewing** - Durango, CO

11/2022 - Current

- Kept close eye on customers to quickly spot leaving guests and clear tables for future patrons.
- Worked quickly, communicated with other staff and always looked for better ways of completing tasks to improve productivity and keep tables ready for incoming guests.
- Maintained adequate levels of condiments and well-stocked drink stations to keep service flowing smoothly.
- Organized and cleaned assigned sections by sanitizing and cleaning table, counter and kitchen surfaces.
- Provided attentive service and proactively assessed guest needs.
- Monitored dining room inventory and replenished as necessary.
- Pitched in extra hours and helped other staff during unexpected times of high volume to improve seating availability and food delivery to tables.
- Developed excellent relationships with managers and fellow team members to support team success and positive work environment.

### Cart Barn Attendant

**Hillcrest Golf Course** - Durango, CO

05/2022 - 08/2022

- Greeted golf course guests and shared information on course conditions, rules and gameplay.
- Maintained golf cart fleet with regular upkeep to fluids and parts replacements.
- Trained in different roles at golf course to help team deliver first-rate support to guests.
- Partnered with golf shop, cart staff and ranger to maintain smooth golf games.
- Checked driving range and grounds daily to identify and manage maintenance needs.

## EDUCATION

### High School Diploma

**Animas High School** - Durango, CO

Expected in 05/2024

